

Neighbourhood Plan

TOWN CENTRE SURVEY REPORT

Newhaven Town Council

Lewes DISTRICT

May 2015

Action in rural Sussex

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1 Introduction

This survey was developed and undertaken by the Newhaven Neighbourhood Plan Focus Group in conjunction with the Steering Group and the Town Council to guide as part of the consultation exercise to inform the neighbourhood plan.

Over the last few months the Town Council has been consulting with the community to find out where you think new homes for Newhaven should go, and how Newhaven can improve over the coming years. This is so we can write a Neighbourhood Plan that is led by the ideas of local people.

A survey of the old Town Centre area (the area within the one-way system sometimes referred to as 'Old Town'). Was carried out in April 2015

The purpose was to know and understand what residents think of the shops and the area generally. The outcome of the survey is provide the Town Council and the Steering and Focus Groups more evidence for when the Newhaven Neighbourhood Plan written and to speak with the backing of residents, when we ask for funding and support to improve the Town Centre from other organisations

The results of this survey will be used to inform the Neighbourhood Plan process.

Section 2 outlines the methods used to distribute, collect and analyse the questionnaire. It also provides information on the response rate, which can be used as a general measure of how reflective the survey is of the wider population.

Section 3 outlines the key themes and messages observable in the survey responses.

Section 4 provides a breakdown of the answers provided to the questions asked in the survey. These are structured and organised with reference the themes outlined above.

The **appendix** provides details of the responses provided to the open-ended questions which were included within the survey. These allowed respondents to explain their answers, provide examples or to identify answers not provided within the list proposed.

2 Survey methodology and response rate

2.1 Methodology

The survey was conducted using a questionnaire consisting of both closed and open-ended questions. This mix allows questions to focus on obtaining specific pieces of information tailored at responding to certain issues or themes (closed questions), whilst allowing a degree of freedom in the responses which people provide (open questions).

It is important to support objective information with contextual and subjective reasoning in order to fully understand certain issues and to allow people to explain their reasoning or preferences.

The survey was sent out to all households via the Newhaven Matters Spring 2015 edition. A link was provided on the Town Council's website for those who preferred to fill it in electronically.

2.2 Response rate

26 surveys were completed online via a link on the Town Councils website. 101 paper surveys were filled out and returned to the various collection points including the Town Council's offices. This provides a total of 127 completed responses. Residents were asked to return their forms by 1st March 2015 so that the results could be analysed.

2.3 Presentation of the responses

Actual response figures and percentage breakdowns are provided for each question. These represent the number of responses received in relation to each answer as a proportion of all those responding to that particular question. This may not reflect the total number of responses received to the entire survey.

Please note – Not all of the respondents provided answers to all of the questions; therefore the numbers of responses for each question will not necessarily match the total number of respondents. In addition, not all percentages may round up to 100.0% due to rounding.

Open-ended responses are provided in individual appendices at the end of the report. These comments are taken unaltered from the survey forms. Links to the appropriate appendix are provided next to each question. Please note that due to illegible or indecipherable handwriting, these are on occasion best guess interpretations.

3 General overview of issues and concerns

3.1 Limited mobility issues

- Generally only a few respondents had limited mobility issues which mainly involved difficulty walking into the town centre and carrying shopping bags. They rely on the bus into the town centre and would struggle should the service be lost or cut. There were a few concerns about the state of pavements which appear uneven and could cause falls.

3.2 Other reasons for visiting the Town Centre

- What appeared missing from the list were the Doctors, Dentist which was the reason some people go to the Town Centre. There was also the need to go there to catch a bus into other Towns

3.3 What facilities and services would you like to see in the Town Centre

- Banks stood out and some mentions of cash dispensers. There was a longing for a variety of shops including unique ones and nationally recognised chain stores. More proper food stores were required.
- Decent restaurants and bars with good seating areas whilst shopping. It was highlighted that because of the lack of hops and the infrequency of buses, older people who catch the bus into the towns and have nothing else to do after buying what they needed would benefit from somewhere to sit.

3.4 What do you like best about the Town centre

- A majority of those responding said nothing was liked! The library seem to be a centre of attraction at the moment but concerns about it closing at 1pm and not opening at all on Wednesday was a worry. People also like the Pound Stretcher and interestingly the style of the old buildings.

3.5 What do you like least about the Town centre

- The empty shops and lack of better food and clothing stores got the most mention. The multi-storey car park also got mentioned as being ugly, dark and scary as well as a stairway by the library. There were mentions of a car park by Lower Road where the bus turns. Generally parking charges were also least liked as it deters people from visiting a centre they believe has not got much to offer. There were concerns about the state of the Centre being dirty with unattractive shop frontages as well as illegal parking of cars including taxis on pavements. Lower business rate were suggested throughout the survey to make small businesses viable and to attract more businesses

3.6 General

- Although some people disapproved of shops being turned into flats and wanted them to stop, a majority felt that the Town Centre was dead and little can be done to revive without a full facelift to include a new road system (back to how it used to be) and probably relocating the Town Centre entirely to a new place and turning the existing one into flats or accommodation to meet local needs.

- The idea of having a 'Theme' to the Town centre seem to resonate with a majority of respondents.
- Free parking or at least first hour free parking could also bring in footfall to patronise the shops. Concerns were also raised by some respondents about the number of traffic lights around the one way system calling for it to be reduced. Banner on railing and signs need to be tidy paintings should be colour coordinated.

3.7 Note

- It is worth noting that, a low response rate on an issue does not necessarily mean the issue should be less prioritised. It does not automatically make it unimportant thing but rather, depending on the nature of the question, it could call for further exploring the result and identifying those that are being affected by it.
- Percentages are a quick easy of identifying and addressing issues. However they could easily lead to overlooking issues that requires immediate attention. Surveys are done not only to see how well a place is doing, but what gaps are left that needs tidying up no matter how small before they become big issues.

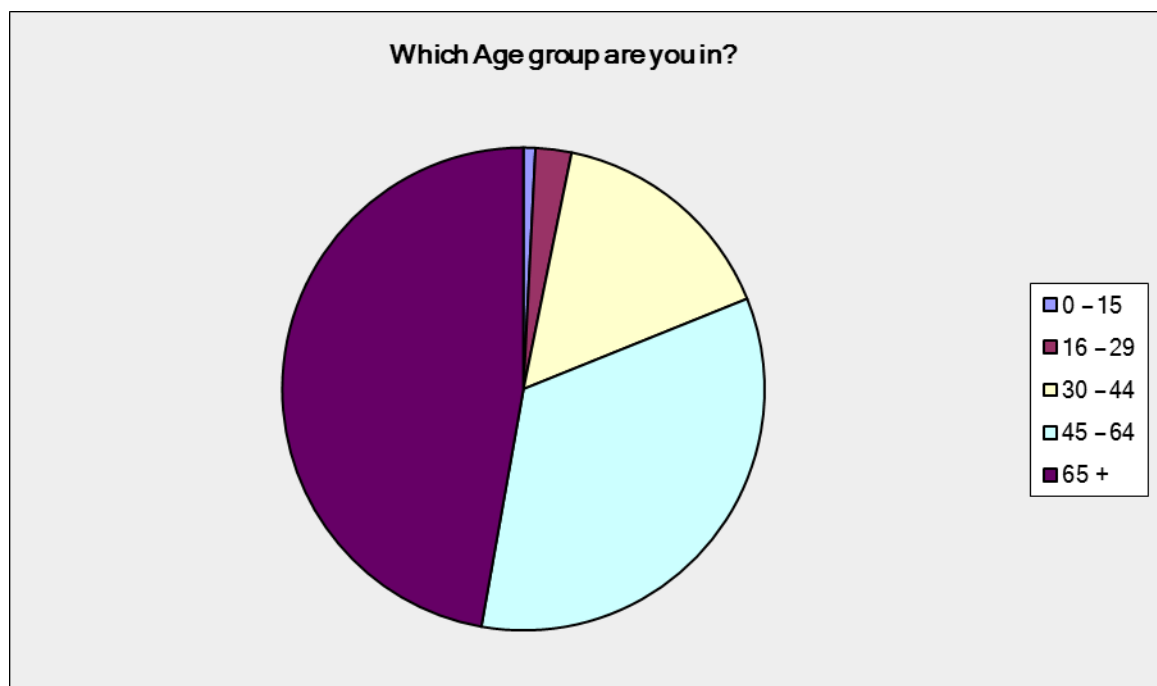
4 Key Findings

- A total of 127 responses were received to the survey.
- A majority of respondents (47.2% - 60) were in the 65+ age group, (33.9% - 43) were in the 45-64 age group, (15.7% - 20) were in the 30-44 age group, (2.4% - 3) in the 16-29 age group with (0.8% - 1) in the 0-15 age group.
- An overwhelming majority of respondents (86.3% - 107) do not consider themselves to have a limited mobility issue whilst (13.7% - 17) consider themselves to have a limited mobility issue.
- About three-quarters of those responding (72.7% - 88) live West of River Ouse, (21.5% - 26) live at Denton while (5.8% - 7) live East of River Ouse.
- Just under half of those responding (45.6% - 57) visit the Town centre once a week or more. (32.8% - 41) visits the Centre once a month or more, (15.2% - 19) visits almost every day, (3.2% - 4) visits once a year or more whilst (3.2% - 4) visits less than once a year
- A majority of those responding (87.2% - 109) visit the Town centre to use the Post Office. Just over half the respondents (50.4% - 63) visit the Town Centre for food and other shopping. (45.6% - 57) visit to use the library, (32.0% - 40) for restaurants/café/takeaway/pub, (31.2% - 39) for street market, (28.8% - 36) for hairdresser/beauty services and (27.2% - 34) visits the charity shops.
- In terms of improvements to the Town centre, a majority of those responding (75.4% - 75) would like to see free parking, (66.9% - 79) would like to see more trees and landscaping, (3.6% - 75) would like to see improved shop fronts and signs, (54.2% - 64) would like improved appearance of historic buildings, (53.4% - 63) would like to see seating and a similar (53.4% - 63) would like to see street cleaning.
- Just over half of those responding (54.5% - 60) would support a one-way traffic system through the High Street, whilst just under half (45.5% - 50) would not.
- Just over half of those responding (52.6% - 61) would not support a fully pedestrianized High Street whilst (47.4% - 55) would support it.
- About two thirds of those responding (68.9% - 82) would support the idea of allowing community buses to use the High Street whilst about third (31.1% - 37) would not support it.

5 Survey Responses

1. Which age group are you in?

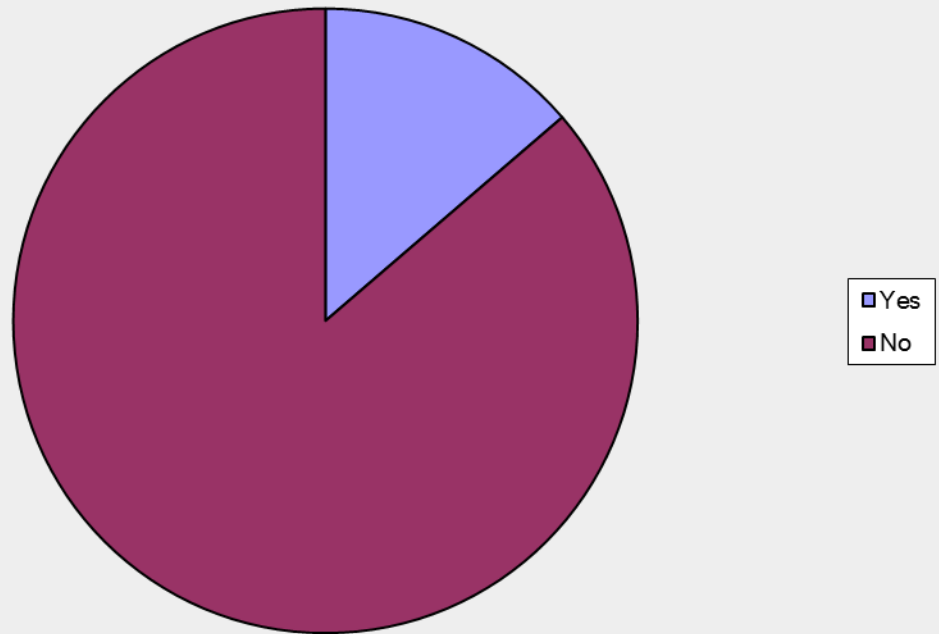
0 - 15	1 (0.8%)
16 - 29	3 (2.4%)
30 - 44	20 (15.7%)
45 - 64	43 (33.9%)
65+	60 (47.2%)



2. Do you consider yourself to have limited mobility issue?

Yes	17 (13.7%)
No	107 (86.3%)
3 respondents to the survey skipped this question	

Do you consider yourself to have limited mobility issue?

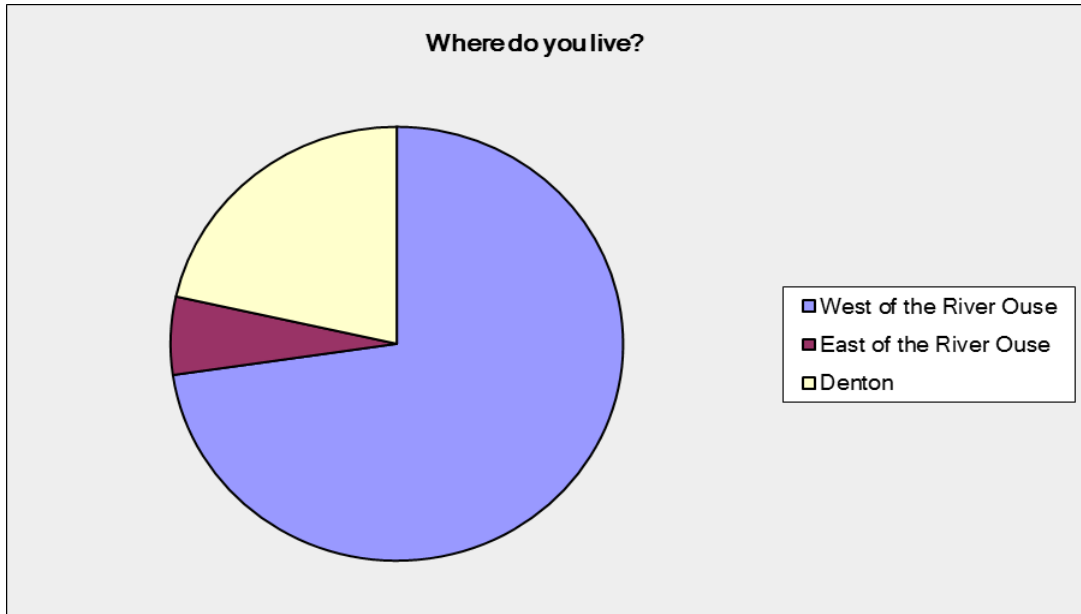


If yes, how does this affect your use of the Town Centre?

15 Open ended responses were received – see Appendix 1

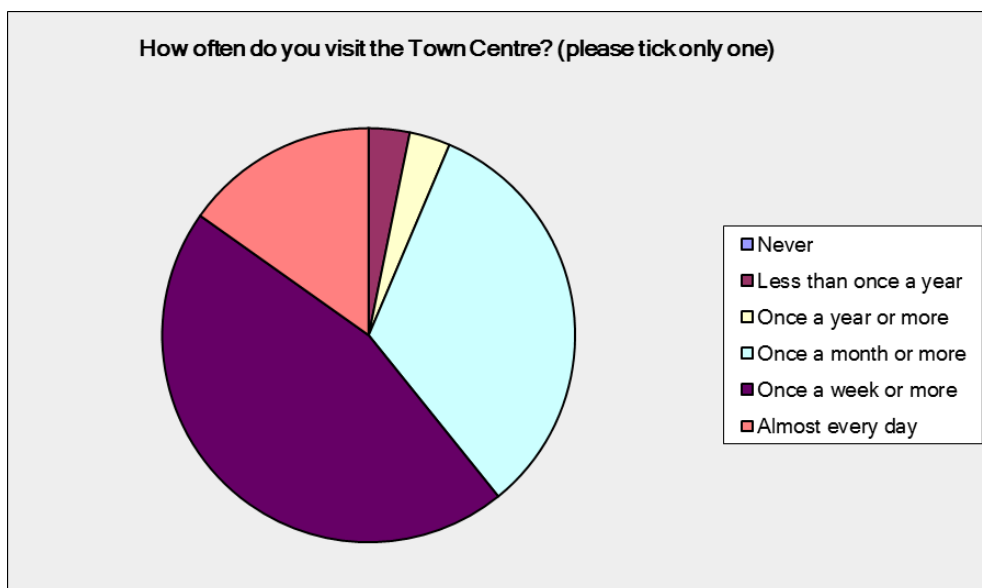
3. Where do you live?

West of River Ouse	88 (72.7%)
East of River Ouse	7 (5.8%)
Denton	26 (21.5%)
6 respondents to the survey skipped this question	



4. How often do you visit the Town Centre?

Never	0 (0.0%)
Less than once a year	4 (3.2%)
Once a year or more	4 (3.2%)
Once a month or more	41 (32.8%)
Once a week or more	57 (45.6%)
Almost every day	19 (15.2%)
2 respondents to the survey skipped this question	



5. Why do you visit the Town Centre?

Post Office	109 (87.2%)
Street market	39 (31.2%)
Meeting friends/family	16 (12.8%)
Library	57 (45.6%)
Job Centre	3 (2.4%)
Social Club	3 (2.4%)
Charity shops	34 (27.2%)
Food store	63 (50.4%)
Other shopping	63 (50.4%)
Solicitors	10 (8.0%)
Estate agents	4 (3.2%)
Betting Shops	2 (1.6%)
Work there	3 (2.4%)
Hairdresser/Beauty services	36 (28.8%)
Leisure/Sports facilities	17 (13.6%)
Restaurants/Café/Takeaways/Pub	40 (32.0%)
<i>2 respondents to the survey skipped this question</i>	

Other reasons?

48 Open ended responses were received – see Appendix 2

6. What facilities and services would you like to see in the Town Centre?

112 Open ended responses were received – see Appendix 3
15 people skipped this question

7. What do you like best about the Town Centre?

118 Open ended responses were received – see Appendix 4
9 people skipped this question

8. What do you like least about the Town Centre?

118 Open ended responses were received – see Appendix 5
9 people skipped this question

9. What improvements to the Town Centre would you like to see?

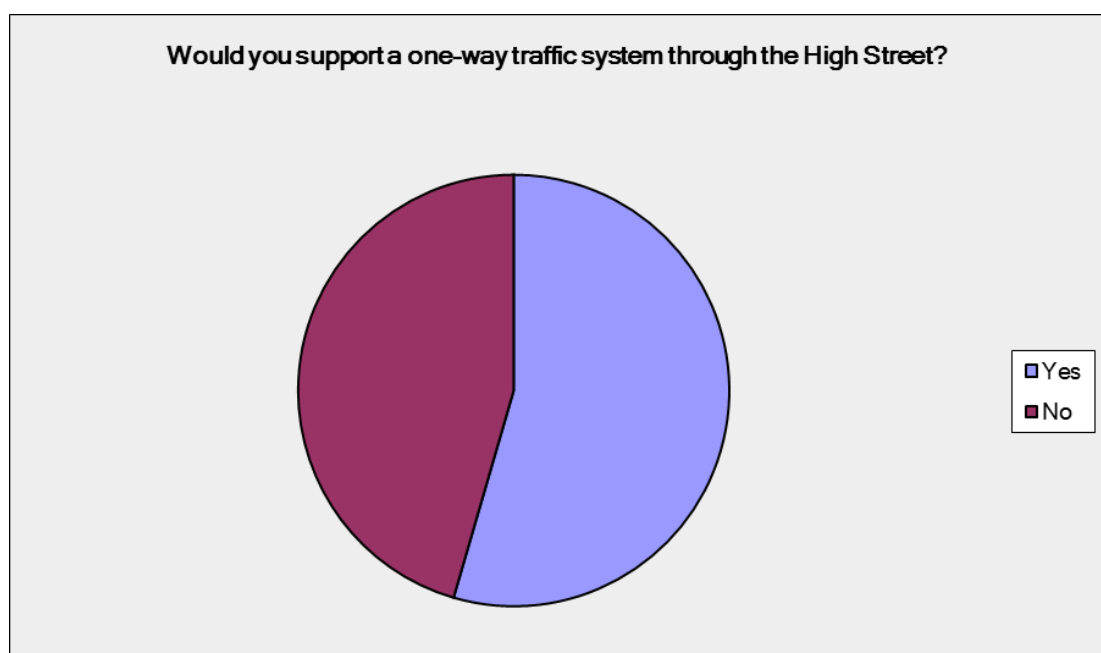
New Paving	27 (22.9%)
Replacement street lights	21 (17.8%)
More trees and green landscaping	79 (66.9%)
Seating	63 (53.4%)
Improved appearance of historic buildings	64 (54.2%)
Covered area	30 (25.4%)
Sculptures and public art	30 (25.4%)
Improved shop fronts and signs	75 (63.6%)
Free parking	89 (75.4%)
Street parking	28 (23.7%)
Street cleaning	63 (53.4%)
Improved pedestrian access	37 (31.4%)
Improved bus stop area	42 (35.6%)
9 respondents to the survey skipped this question	

Other suggestions?

82 Open ended responses were received – see Appendix 6

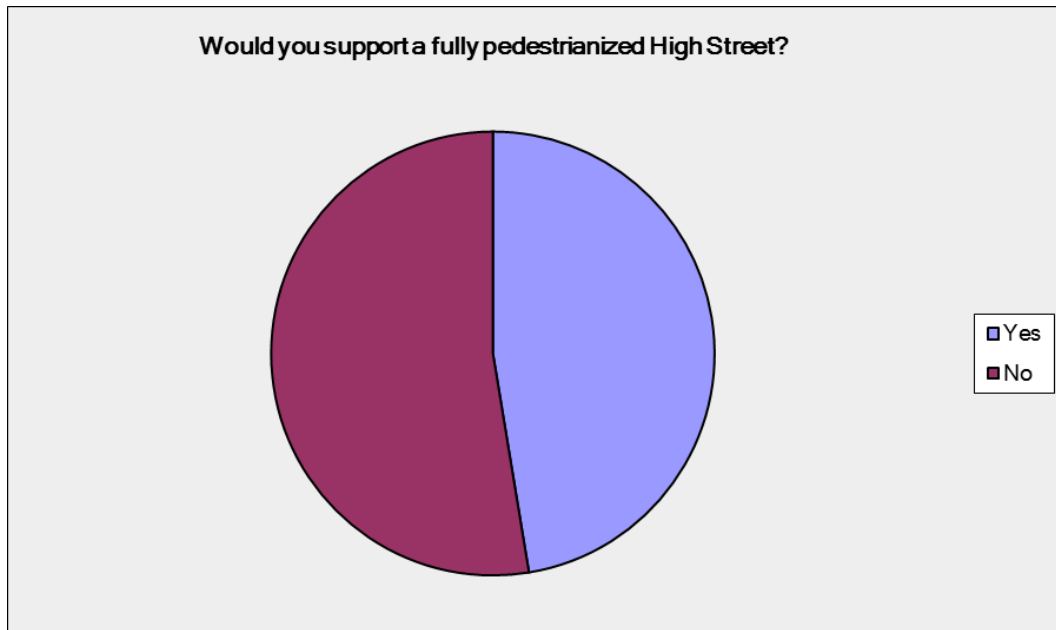
10. Would you support a one-way traffic system through the High Street?

Yes	60 (54.5%)
No	50 (45.5%)
17 respondents to the survey skipped this question	



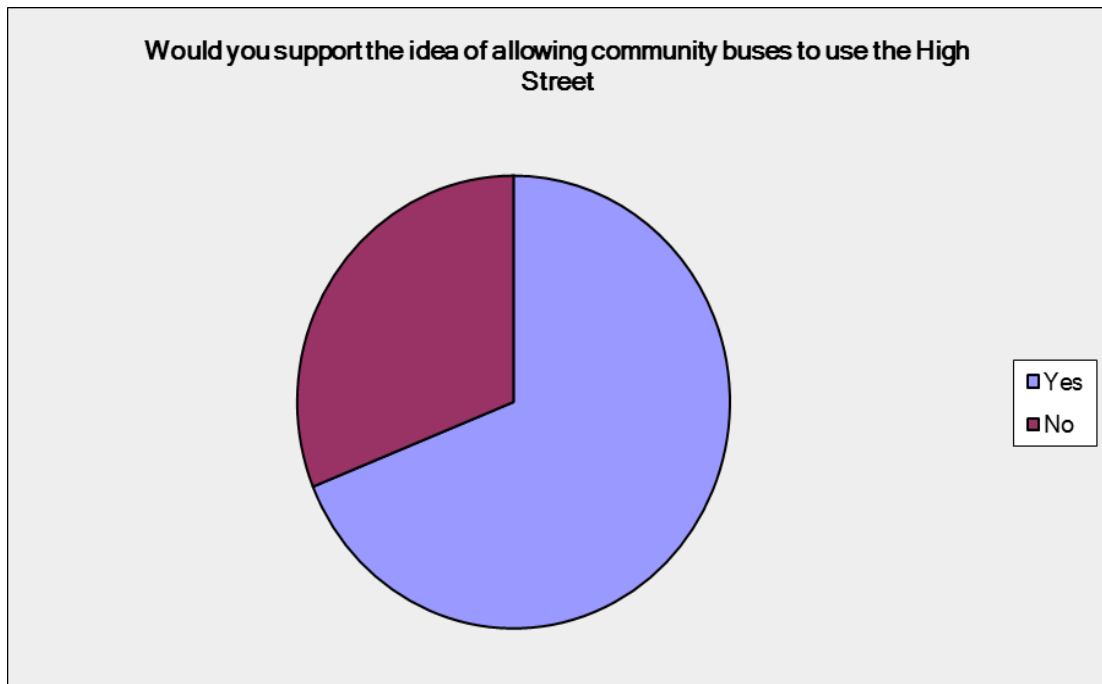
11. Would you support a fully pedestrianized High Street??

Yes	55 (47.4%)
No	61 (52.6%)
<i>11 respondents to the survey skipped this question</i>	



12. Would you support the idea of allowing community buses to use the High Street?

Yes	82 (68.9%)
No	37 (31.1%)
<i>8 respondents to the survey skipped this question</i>	



13. Are there any other comments you would like to make about the Town Centre?

100 Open ended responses were received – see Appendix 7
27 respondents skipped this question

6 Appendix

6.1 Appendix 1 – Q2: Do you consider yourself to have limited mobility issue?

Have to walk to top of town to buy newspaper which is difficult and pavement uneven and lose. have to be extra careful when walking, Fall very easy and muscle weakness
Difficulty walking up hills
Can only get there using taxi or local bus service which is at present routed via Mount Pleasant
It could help to have better shopping facilities within Newhaven Town centre. There is an elderly population who could benefit - many do not drive and the town services I snot sufficient and stops at 1.30pm
I am reliant on the local bus to get there. which services are being ...
It is relatively easy to get around
Am unable to carry shopping
No, but I work with people who have limited mobility
Lack of parking spaces for the blue badge holders
I can manage to get to the town when necessary with the help of a stick for the local bus.
Very little as I rarely go to them due to so few shops
We walk from bus stop to the post office. We can now walk through the library
At times unable to go into the town centre.
Some disabled parking bays near the shops were removed & taxis use the area now.
arthritis in back
arthritis and macular degeneration

6.2 Appendix 2 – Q5: Why do you visit the Town Centre?

Just like walking around the town
To catch the bus
Chemist
Visits to the dentist
Cash machine
Working and visiting the Newhaven taxi office
Collecting prescription from boots
To do the lottery
To take the bus to Seaford for shopping and seaside stroll
Medical centre, The people of Mount Pleasant / Denton require a sub post office at Denton corner shopping parade
I would have used it for banking and building society before they went as well
There would be more people come to Newhaven if we had more shops, also if the 145 bus is kept in service for people who live where it is difficult to get into town
GP, Chemists, Boots
To support local businesses
Swimming lessons x2 a week
Newsagents, pet shop, chemist
Pharmacy

Tyre services (arrow), Newsagent, Lowe Place Bust Stop
I go to Studio Tempo for line dancing class every Monday
We like the port, Visit the key shop/ shoe mender, pound stretcher
cash machine, newsagent
Health centre nearby
Mobile butcher
I like to wonder in to keep an eye on any new developments
Cash machines, Cut through to other side of Newhaven
Dentists, Doctors
A variety of shops to meet the needs of Newhaven and district to keep the people having to go to other towns to meet their needs
The Town centre is within walking distance for me
No because it looks poor, dirty and very unkempt. Sad really.
Health Centre
Chemist, Jeweller, Dees Newsagent, Co-op (occasionally), Swimming pool
Chemist
Bread is the reason I go into town. I do my shopping elsewhere as the co-op doesn't have choice and the cost of it
Studio Tempo To try and support the town even though sometimes it can be easier and cheaper to shop/park elsewhere
I own two businesses in the High St
Doctors and Dentists
Cash dispenser, Lack of banks
Basically only pet shop and pound stretcher
Passing through to join cycle way to go to the station
Dentist
To use the pharmacy. Also the cash point.
Cash machine.
Getting of bus from Brighton or boarding bus to Eastbourne
I live there
Doctors /pharmacy
passing through there is nothing worth staying in town for
Pet grooming
bank and more shops

6.3 Appendix 3 – Q6: What facilities and services would you like to see in the Town Centre?

Banks, Opticians, Vets, Launderette, variety of shops
Chain brand shops - WH Smiths etc.
Decent cafes and restaurants serving good quality food and coffee
Good quality clothes shops
A bank, Interesting arty , antique shops
Bank and Building society
larger selection of shops

<p>It's a pity the Co-op is expensive. in an ideal world Iceland would be a great replacement and would I'm sure draw people into the town A bank would be good but it seems what we had went under due to lack of support</p>
<p>Shoe shop, euro change shop, more clothes shops, newsagent shop (bottom of town). Pound land shop More toiles, Costas, Banks</p>
<p>We need the banks back in the town, we need the old shops, the greengrocers, a shoe shop, a clothes shop. get the town back to how it used to be before the ring road</p>
<p>More shops the town centre has gone downhill since moving here in 1976. The shopping centre was a lovely place to go but not anymore. Get Newhaven back</p>
<p>More chain cafes (Starbucks, Cafe Nero, etc.) More clothes chain stores (Burtons, etc.) More seating, Whole street pedestrianised</p>
<p>Shops</p>
<p>No car parking charges</p>
<p>Less flats, keep existing shops</p>
<p>Bandstand, Computer/mobile phone shop Wine bar, Artist shops in general, Nice seating areas, More floral displays, cinema Well-known brand shops</p>
<p>If the town is to thrive and survive we must have a bank. With the new 'emergency services' development being built in the town and the new college development on the Eastside surely this would warrant banking facilities for employees and service users</p>
<p>Less fast food, sweetie shops, betting shops, cash converters, a nice bar Health food shops, cafe on sunny side of the pedestrian area Need to attract Brighton tenants to buy in NH</p>
<p>A farmers market, A bookshop cafe</p>
<p>Shops, Local museum</p>
<p>Too late as now past improving Neglect and bad planning over many years</p>
<p>More shops</p>
<p>More choice of shops, banks, free parking, cheap food stores, clothes, shoe, electrical and book shop, physio, acupuncture, foot care, etc., all services expected for a town centre</p>
<p>Shops worth going to</p>
<p>1st half hour free parking at least</p>
<p>More shops (not charity shops), Butchers, Green grocers, Shoe shop</p>
<p>A bank , An optician</p>
<p>Shops, Banks, Building Society, Free parking</p>
<p>I'm sure that facilities and services would naturally take place after a sensible re-routing of traffic past Newhaven takes place</p>
<p>perhaps a community shop where local artists etc. could display their work and offer for sale</p>
<p>Banks, Building Society, Cycle racks</p>
<p>Shops, Banks, Fish and Chip shop, Another clothes shop, larger market only about 4 stalls at the moment</p>
<p>30 minute free parking spaces where possible with opening up of The High St to traffic with a 20mph speed limit Removal of the ugly stairwell leading to above the Library to be replaced by a tree</p>
<p>Bank</p>
<p>Bank, More variety of shops clothing, butchers, green grocer, Optician, Florist</p>

Clothes shops - middle range e.g. Next, Dorothy Perkins DIY shop, Homeware
Free parking , Nationally known shops, Bank
Bank, cash point, Craft shops, Boutiques, Gift shops, Antiques
Bank, Dry cleaners
A bank?
A community centre - particularly a place where people can meet. also a place of particular interest/tourist attraction e.g. art gallery
Bank More attractive and varied shopping or leisure activities inc sport. That also captures the Town's history. Re- older buildings should not necessarily be destroyed
Bank, Good restaurant, Delicatessen, Quality shops
More shops
Markets are good - brings some people into town
Bakers, Greengrocers, Fashion store, Shoe shop, Opening of the Bridge Pub
More different restaurants, Greengrocer, Bakery, Seating
More shops, especially health food shop. Perhaps some library evening events
A small cinema (similar to Uckfield) may attract people to using the high st more. Why is Uckfield High St bustling and Newhaven not. They must be similar size
Bank, Non chain shops, Good eat in restaurant, Green spaces
A wider selection of retail shops. perhaps with the growth in Newhaven a link from the east side to more unusual shops in the centre could finally be achieved
Bank
Banking facilities, More shops
Return of banking even if only one or two days a week
Launderette! , I would like to see a reasonably priced food store in the Town centre
Bank, Vet practice, Florist, Cinema / in old nightclub?
Mini store of national chain, Dentist, Music shop, Vegetarian restaurant, health club
HSBC Bank and Building societies, New restaurant, cafe - Costa etc. ITSU, Wasabee, organic food shops, green grocers Decent artisan baker, Health food shop, A French creperie, A cook shop Traditional looking shop that reflect a maritime theme
A bank - even if only part time Something quirky - a statue of the man who broke the bank at Monte Carlo Some seating - Convert the top floors of the carpark into a park with benches and disabled parking bays. Maybe a croquet lawn with the hoops built in so they cannot be removed
Banks
Banks, More better shops
A bank
Smiths (WH), no more charity shops, Independent shops would be nice
More local shops e.g. hardware store, laundry service, Clothing outlet, Health food store, Better bus service
Bank, More well-known high street shops, Florist, Butcher, Green grocer,
Banks
More litter bins
Banks, Good quality shops, Electrical shop, Hardware shop
More food stores instead of just the one supermarket
A facelift, remove the building outside the new library. face lift all shop fronts and open road through with parking

The whole of the Town Centre requires re-development on the likes of Bridge Street i.e. Town houses, cafes, small shops etc.
Green grocer, Butcher
An ironmongery / DIY store, Sports direct in old Barclays Bank Coffee shop on corner opp old library
A much better selection of shops - as it was when we moved to Newhaven 47 years ago. A restriction on taxis parking in the High St
The return of a bank
Banks, More shops, Vet, Opticians
I feel that it is too late for any facilities and services to make a difference to the town
Choice - Peacocks is good but not brilliant for children clothes. Have to Brighton or Eastbourne shoe shop
More seating and free parking
Variety of shops to increase footfall
Better parking for blue badge holders
Bank! , Increase range of shops
Market Emporium selling everything- the Co-op premises would do nicely or old post office building. A new medical centre with minor injuries etc. Proper narrative health care to keep well instead of picking up the pieces
Real banks are still useful They are at least in Seaford Competition - reduced as in services as does monopoly
More choice of shops, Banks
Bank, Fish, vegetables, fruit shops etc.
Less expensive supermarket, bank, bookshop, Free parking
Proper shops - butcher, greengrocer
More shop
Banks, Butchers, Quality shoe shops, Vegetables everyday
Larger variety of shops and nice restaurants
More & better quality shops. Good quality cafes & coffee shops, a restaurant or two. Health store. Laundry/dry cleaning centre.
Decent shops.
A bank! Quality food and other shops, restaurant, museum, information centre. Local arts and crafts centre.
The use of the old post office as a permanent covered market place, like the market we used to have at the old carpet warehouse before it was taken over.
The town is hopeless. We need some shops
Banks, decent shops, good pubs, and more.
Decent shops
A bank, shoe Shops, cloths shops, nail bar.
Proper pound shop or 99p shop. Green grocers More quality high street shops e.g. Clintons, Primark, whsmith etc.
Empty shops filled but not sure on recent new shops i.e. sweetshop, tanning shop, off licence none of which are good for population
Shops. Bank. less flats
Better quality shops/cafes - some high street chains. A bank or even a couple more estate agents, as a least they have decent looking shop fronts
WH Smiths/Sussex stationers selling wide range of stationery and books; bank or building society egg Halifax or Santander; gift/tourism shop, greengrocer/flowerist, shoe shop; phone/computing shop

More shops to encourage residents to use the town plus another bank as there is not anywhere to pay cheques in anymore.....the post office does not cater for all banks. Also to encourage the market to get up and running again and the return of the farmers market like they have in Lewes etc.
A greater diversity of shops with longer opening hours and a few more bars or cafes that are open in the evening. This would make Newhaven a place that people would be more tempted to come to for a meal and a few drinks in the evening rather than going to Seaford or Brighton. It would be great to have more buses on the 12/12A route to make it possible for friends to visit Newhaven and get the bus home later than 11pm.
Better range and quality of shops. Free parking inside the ring road.
Pubs, restaurants, post office, chemist, cafes, takeaways, chemists, bank.
again a bank and more seating
more seating more shops a bank
The absence of a bank or building society has been detrimental to the town. Free car parking could be offered to try to encourage people to shop here.
more independent shops e.g. bakery/farm shop However none will survive unless there are changes to the one way system
Some decent shops - I go to pick up my prescription & Sunday paper. All other shopping I do elsewhere- no butcher, good bread shop, veg shop, delicatessen, reasonable restaurants etc. - nothing to make me go there.
boutique shops with attractive frontages , free parking ,
Nice cafes, decent coffee shops. Things for kids. Microbrewery? Things that are happening in Lewes, Brighton and Shoreham.
Everything - bank, butcher, decent baker, greengrocer, decent cafe, decent clothing store

6.4 Appendix 4 – Q7: What do you like best about the Town Centre?

Friendly people, Meeting place. Central location
If anything the library which will soon become weathered and dated. otherwise really not a lot as a businessman there is no appeal to Newhaven town
Nothing apart from the new library
Almost nothing to like
Nothing
Nothing
Its spacious, unlike Lewes and Brighton
Convenient - no traffic
The library and Boots, there is nothing much else to like
Nothing
Too much traffic Not enough shops, cafes
Post office
At the moment nothing
Atmosphere quiet
Trees, Pedestrianised areas
As a fairly new resident there is very little to like or enjoy within the town centre. Its Seaford for me I'm afraid.
I hope that the new library and the new fire station will bring more people into the town

Layout is nice. The sun sets in between the two sides of the row of shops. Sun all day. that is very pedestrianised Library is a nice addition
Post office, Collect at Dees newsagent, Library
Leaving it
The new library but why is it closed so early? And why closed all day on Wednesday? Not so in Seaford
Nothing
Pound stretchers
Nothing - its soulless run down with no shops worth visiting. not a town centre
The library
Nothing
Handy to where I live
No 12/12A/ 12X Bus Centrally placed between Brighton and Eastbourne Has an excellent health centre Lidl shop
I give it a 3.5 out of 10, In my opinion traffic re-routing is top priority
Small co-op, library, leisure centre. peacocks, clothes store, chemist
The beautiful buildings behind the junk that is currently there. I would love to see it as a busy High Street again
Easy to get around due to it being pedestrianised
Range of smaller shops
Not a lot
Flower arrangements and Christmas lights
All contained
Swimming pool
Easily available and accessible. I love the library with its facilities - would like a cafe @ the library (as in Seaford)
Post office, Library
The post office, The library
Pound stretcher, the new library, Peacocks all bring people into the town centre
Winding High Street is an attractive feature
Meeting people I know, Library? old buildings , Few cars
Friendly, accessible, sense of history
Cafe's restaurant
But it is Newhaven, which we support
No through traffic, Some of the specialist shops
The library. the shops that are there , The old buildings The Hill Crest Centre (slightly outside centre) The transport links The food bank which has helped me during difficult times That it is near the water
The new cafe - except it now smells of fry ups at top of High St
Post office
Compact
Local post office
The older buildings, Being near the river
Fairly easy to get into
Nothing
The library - what a wonderful improvement. Light, good space. I can see the books

The new library
Its sheer potential for a total exciting re-development. It needs a total makeover. If we make it old historically maritime themed - to create curiosity, intrigue and fun. Example: harry potter , Dickensian idea This is a real winner and will put Newhaven back on the map in the SE
Move the Town Council into Compass House (and the old Barclays bank Building if necessary) and sell off the current building for residential development. Sell Meeching Hall, it's not needed as the Hillcrest Centre is so close by
Pedestrianised, sweet shop, Street market, Co-op, Peacocks
Not a lot. But although I dont use it (at the moment) the new Library is a great asset
The new library
Post office, new coffee shop and sunbed station
Nothing
The friendliness of the people, the helpfulness The library and cafe
Library
Nothing
New library
New library, Newhaven Coffee shop, Newhaven in Bloom, Market
The fact that it is pedestrianised
Nothing at all. It's full of single mothers, pushing prams in track suits, and full of overweight, unhealthy looking mid 30's. Really sad. As they are from Brighton put here by housing benefits.
Development in Bridge Street
Pound Stretcher, New Library
Pound Stretcher store, Co-operative supermarket Post Office, Pet shop, Charity shops. Bus stop on Lower Place Peacocks
The fact that there are lowered kerbs for ease of crossing the new library, Boots the chemist
Nothing
There is not a lot to like but the new library is very nice
It's mostly friendly Lovely walks
Communal
Library, sweet shop, Co-op, most customers
Nothing
Riverside walk, pedestrian area
The new library - Great
Few cars parking near 4wheel litter
Not much to like about it. prefer Seaford
Not a lot
Partly pedestrianised
Nothing! new library
Frankly nothing
La Baguette Cafe
The few remaining quality buildings
Flowers! , And good takeaways

Modern street lights. Tubs with flowers at top of town. Good pharmacies.
Memories of the town before its identity was eroded by greedy corporations working in partnership with lazy incompetent councils. The 'breakout' centre, the memorial garden, the improvements made to bridge street (by private individuals) The efforts of the 'Newhaven in bloom' organisation
Nothing.
Coming across people I know. Not too spread out. Car free (by and large).Some good buildings if you look up.
Traffic free-is.
The Pet Shop and Pound stretcher and Library
nothing at all, it feels abandoned
I don't like it. It is not worth going to.
It's small and has some essential shops plus it has some charity shops plus peacocks.
Three good shops - Peacocks, Boots, Pound stretcher Haven't looked in new library yet but I am sure that's good. Star Cafe is nice
Use Peacocks, occasionally co-op, pound stretcher, Bets and post office good now NatWest closed as can limited banking i.e. paying in cheques
the road out
Nothing - I find it depressing to enter it, it is practically derelict. At a push, the street lighting is quite nice and the tree at Christmas that is lit up behind Seahaven is the highlight!
It's compact, easy to park close by and I can get most things I want on a day to day basis there, with the exception of banking, buying shoes or books.
Although it has seen better days there is still a strong sense of community. The new library is amazing!!!!
Actually not much about the town centre. The Riverside area is nice and I love the fact that we will soon be able to go on a day trip to France.
Library
That it is pedestrianized so its peaceful and safe from traffic
at the moment nothing
nothing closed shops no banks
It's within walking distance and has a few shops that are useful. The memorial garden for the First and Second World Wars is a credit to the town.
very little town market consists of about 4 stalls
There is I'm afraid nothing good to say about the town centre - having just been to Dieppe I'm embarrassed by the contrast.
nothing it is a poor relation to Seaford
Leaving.
Nothing

6.5 Appendix 5 – Q8: What do you like least about the Town Centre?

Lack of shops and other facilities. paid parking, Litter and cigarette ends Precinct - wish it was more open to traffic
When you take away all the estate agents and charity shops, there are no shops!

Newhaven town ants to play shops but forgot the main ingredient (The SHOPS)
It is tatty and run down, uninspiring, not uplifting, unimaginative, depressing, and shabby and I never take visitors there because I am embarrassed by it.
Empty shops. Ugly area besides sorting office
Ugly - unnecessary? car park beside bus roundabout
Visual state, Youths hanging around, Run down car park
cars and taxis parked on pavements, Litter
Empty shops
Most things, the town is dirty and it smells with odour of cigarette ends thrown onto the pavement
the type of shops that we have in the town now
The lack of good quality descent shop and bank
It's boring, run down and a disgrace for any visiting people
Lack of food shops
The scruffy old post office building
Illegal parking
Shops changing into houses
Old nightclub entrance - Loads of people smoking there
You've only got to walk around the centre and you can see total apathy by the local council. Just walk down the alley from the main bus stop and you will see nothing but filthy litter weeds sprouting from the pavements. the council should be ashamed
No banks left, Shops closed
Unhealthy food venues - fast food, sweets - awful
Betting cash converters - what is the saying about the town and its residents!
Ugly an d neglected, Too few shops
The feeling of complete abandonment
Unpleasant painted shop fronts especially the taxi office at the top of the town and the awful steps above the library
Parking charges when there is little or nothing in the town - should be free
Litter - what happened to the street cleaner?
People who drive and park in High St? should be traffic free
It's ugly rundown, past its sell by date
It isn't like a town centre. In fact before we moved here 14 years ago we didn't know it was even there. We only visit the centre when we have to as it has no heart and we would rather go to Seaford or larger towns. Whose fault is it? A dead centre
It's basically full of pubs and takeaways
Trashy shops e.g. sunbeds, tattoos, betting shops
Paying for parking nothing to keep you there for more than 30 minutes
Discarded muck and litter including spat out chewing gum
I give it 3.5 out of 10
It looks sad and depressed.
Multi storey car park is dark and scary.
Rough ground near car park could be planted with ever green bushes
The road that strangles it
It's a dead zone
The continued conversion of shops into residential units. this is damaging the potential regeneration
It has no heart - , No bank, No free parking for short term, No reason to visit
Empty shops
Run down and neglected
Paying to park
Lack of shops

Not enough variety of shops
Vehicles parked illegally on footpath Under-used car parks (multi-storey) and Lower Place Lower Place toilets and bus stop need improving
Charges for parking, Litter, Drivers parking across the pavements, lack of a bank Dirty PVC banners on railings
The general shabbiness of the appearance of some of the shops/buildings
Where Co-op and leisure centre are useful, the adjacent car park and complex is ugly. Car access could be provided yet not be so evident
Scruffy / littering, Buildings badly maintained Huge betting shop, Old P.O
Litter, weeds, buildings needing repair
Majority of the Town Planning carried through in the 1960s and 1970s interesting and attractive building demolished for ugly commercial or administrative ones. the essential character of an old working sea port with historical interest left in disrepair and replacements made without attention to towns heritage
Ring road
Drivers abusing the traffic regulation, parking (inc taxis) on pavements, anti-social behaviour
The death of shops, cafes , The dilapidated neglected look and feel of the place
It feels like a closed area. The shops aren't interesting it's difficult to get to e.g. having to cross busy roads. It doesn't extend out to the rest of the town (e.g. shops along side street) and the street doesn't go anywhere.
I think it is in the worst place. Newhaven should be maximising the sea and port with shops and cafes benefiting from the atmosphere of the coastal town. We need to improve the banks of the Ouse and push retail there giving retail up on the High Street for flats
The general air of neglect
The charge for parking Its rundown appearance
Scruffy appearance Empty shops/banks
Area appears run down Some buildings not pleasing to look at
A large percentage of the area looks tatty
I dont like the fact it sin the middle of a car racing circuit
It is not a town centre - no buzz, no life, no seating, no greenery, and no shops. Newhaven Town centre shines through its emptiness - desertedness. Its austerity. Very sad indeed.
Not a lot. No atmosphere and nothing to attract the public
The general feeling of drabness. Everything seem tired - not well maintained
Its outdated, run down attracts the wrong type of people - Because of the current shops available. Its layout is okay but needs innovation and creativity to bring it back to life in order to thrive.
Shabby looking and mix of building styles. Nowhere to sit Can we get some more greenery in the High St. I liked the old pipe planters although they didn't really fit in
Nothing there- when I walk through ivy seems like everywhere is closed or closing sometimes threatening people outside the pubs No banks, Dingy carpark, feels unsafe. should be free to encourage people to shop in town centre

The run down dreary look of buildings Shop fronts and window displays
Closed shops, and now run down it is. if you compare it to Seaford, we could make it much more appealing
No heart to the town No variety of shops
The lack of shops and services
Cars parked on pavement. Litter, dog mess, dogs not on leads Empty run down shops, Smelly toilets
Empty shops
Turn of street lights in Bridge street, Traffic
Seagulls, pigeons, Co-op staff, Looks very untidy and dirty
Lack of food stores
The whole town centre looks very sad and turn down
Dirty pigeons, Not many shops
The empty premises. The car park fees, The White Hart pub, The Bridge pub being abandoned, Dog mess and no bins
The parking of taxis, Empty shops. Neglected areas such as by the railway Abundance of advertising banners on main roads. it looks very shoddy
Empty shops / and more flats, dwellings in town?
How dirty it is, How residential properties are appearing How empty shops are left to go into disrepair Parked cars , cars using as cut through
Nothing in town. Council seem to want it turned into housing. nothing to bring people into the town
Lack of seats, Empty shops becoming flats, Unauthorised traffic
Lack of loading bays, Lack of cleaning, the street furniture Empty shops, Too many fast foods (and yes one is mine), Too many charity shops Too many retail units being turned into flats, 3 market stalls - honestly! Having to pay for parking. No bank. no sign on the library -
It's a complete eyesore. Hardly a decent shop to be seen
Lack of decent shops and bank. Traffic using pedestrian area
I have seen litter everywhere. I would like the street lights off in Bridge Street. There are too many, too low and I can't sleep at night. Turn them off - save money please.
Plants, trees, shrubs uncovered for appearance. Empty premises. many parked cars
The lack of life in the town a bit better on market days, none that gets better in the summer. Where are the population hiding?
All shops slowly closing and turned into flats
Lack of range of retailers
empty shops, everything looks untidy
So few shops and those there are mainly second rate branches. Dingy
The serious decline. Nowhere to sit down in the High St
Library
I hate the hideous steps next to the new library. They need blowing up!
Empty shop, dilapidated buildings, lack of sun light
Run down appearance - boarded up premises, Cheap shops. Greasy spoon cafes, fast food & rough looking pubs. Men hanging around pub entrances smoking (wearing only vests on upper body in warm weather!) Vehicles driving through & parking what is supposed to be a pedestrian area.

Too many run down businesses, there is a definite air of neglect and decay.
The traffic due to all the extra houses and lack of extra infrastructure, The car parks should be free... the consolidation of emergency services in order to make money selling other sites. The crappy block paving, The stupid modern lamp posts, The betting shops
It's depressing.
Properties are really shabby not helped by weeds and litter. Parking on the pavements. No health food shop or deli.
I once had to use the multi-storey car park when I had a Doctor's appointment, I paid for an hours parking, but because the doctor was running much later than usual I actually went over the hour. This caused me a lot of stress and I actually asked the doctor to write a note explaining the reasons why I overstayed the time slot in case I got a penalty notice. Had there been a manned barrier, like we use to have, it wouldn't have been a problem. And the fact it would have cost me another hours parking rate, would have been much cheaper than a fine and less stressful.
It used to be a vibrant little town, 7 Butchers, 2 Green Grocers, and 4 Banks. People shopping, a community. What is it now? I had an hour to kill in the town the other day, 10 minutes and that was it.
one class of people using centre
It's scruffy and not worth going to.
More and more Shops closing after only less than a year. The younger children hanging around the town and people shouting outside the pubs.
Off licence / betting shops exactly what Newhaven does not need! Lack of quality shops - Parking should be free
Tattiness/ empty shops
what town centre
The town appears grotty and derelict and only attracts a certain class of people. There are barely any shops left, Boots probably being the one remaining decent shop, and maybe the baguette shop. Barely anyone uses it, there is no buzz/bustling town centre
All the seats have disappeared and there are no planters or trees lower down the high street also preferred it when no cars were allowed to drive through. I also think that the centre shops should be preserved as such and not turned into flats or homes which degrade the centre further.
The empty shops, it's such a shame to see a lovely old town centre not being utilised more fully
That it feels absolutely dead a lot of the time. Newhaven has the potential to be a great town but it doesn't feel as though there is a town centre at all.
Poor environment, no free parking, poor shopping options
I don't like that you have to pay for the car parks. One of the advantages to shopping in Newhaven as opposed to Seaford is that with the car park, it's easier to park in Newhaven. We can walk into the town centre, but to do a big shop we need our car as otherwise it's a lot to carry home. Because we have to pay, we often think we'll go to Sainsbury's because parking is free there. But the main thing is, if the car parks were free it would encourage more people to use the town centre which would be great for the events/businesses and the atmosphere.
not enough shops too many closing
no banks
It is unkempt and dirty, avoided by most normal people who live in Newhaven and has a menacing feel compared to other local towns. Of the few shops we have, some are down-market and not shops that I would use. The Breakout Community Centre is tatty and adds to the air of decline. The shop fronts, such as the orange taxi office, are shabby. Cars, particularly taxis, park on the pavements.

Like a ghetto run down uninteresting shops always empty of shoppers Difficult to find as hidden in the middle of a one way system
It's bleed, unwelcoming and empty
low cost shops offering poor quality goods, expensive parking
Being there.
Awful grey monster lights, smelly zig-zag, empty shops, chavs, and shops being turned into housing.

6.6 Appendix 6 – Q9: What improvements to the Town Centre would you like to see?

Anything to improve it would be appreciated.
Approach some corporate chains, explain that they have an untapped market to reap revenue (provided, you don't go mad on business rates) Over to you, I'm sorry but as someone who moved to the area 11 years ago, all I've heard in that time is promises of the world and little to be delivered. This is just unacceptable
It needs to become vibrant and interesting to a range of people from a variety of backgrounds and investors not just full of cheap shops selling cheap rubbish products
Cut business rate on town centre shops to encourage more small businesses. Baker's idea to put through traffic down one side only worth at least a trial
Maybe it's time to close the High Street and develop into local retail parks
The ring road has killed it
It's a pleasant place. I doubt if Newhaven can buck the trend of out of town shopping. Shopping has evolved over generations. This is just the latest phase. A better supermarket would help. Look how busy pound stretcher is. Free parking would help. There are limits to have much shopping you can take on buses and the town centre is set to be rebuild in April. Like it or not care is a necessity and if we want people to come here and shop that's the only way they will come.
Lower the shop rates. More rubbish and dog waste bins. Pavements definitely needs levelling, lose slabs, kerbs uneven
In the light of things it seems to me that Newhaven didn't really matter, we have a ring road that was shoe horned into the town and should never have been built. This was the ruination of the town with all the character taken away. Now we have traffic congestion that is very bad at times and will only get worse with all the new housing and development in the Newhaven area. Improvements to the roads is a must and a bypass should be built. I suppose North way as a two way road with South way taken out and the local road put back as it used to be. Move the leisure centre to Denton island and bring back the character into the town by building the old town cottages such as in the Chapel St area that were there before the ring road was built. In other words out the town back to how it use to be as much as possible.
We travel around England a lot and on the industrial estates in towns they have all the large shops plus more of the above. There needs to be more of these for people to shop in Newhaven. They would bring in a lot of people as where we go they are always busy and Newhaven has a lot of empty properties! I would love to be on your planning and give my views
When I came to Newhaven in 1995 the following were available - all gone now Excellent hardware store, Bank, Butcher, 2 greengrocers, fishmonger, baker, flea market, sports shop , colour gas available
We need to retain High St if we are to have more housing in the valley, West Quay, Eastside etc.

Nobody goes into the High St as there are no shops. There are no shops in the High St because there's no people car parking charges don't represent good value for money
Newhaven was only a wonderful thriving town as a young person I could walk around the town and buy everything I needed. We have been let down badly by the council and a total lack of investment and innovation. It is an embarrassment for visitors and its residents who deserve a lot more. Get you act together and please take note of what people are telling you. Take some advice from Seaford. They are miles ahead of Newhaven in every respect
Not just community buses. Eastbourne - Brighton public transport should be able to pass via the High Street thus taking away the bus stop in south Way. There is nothing to stop the buses turning into Bridge Street, going up the High Street and re-joining the ring road via Meeching Rd. this would surely help businesses as the footfall would be increased
It has so much potential. Due to the positioning. It could be the next place to be by the sea. Capitalise on its proximity to Brighton. Wish to rid it off its chav reputation. Lower business rates. Lovely shops have come and gone due to the unsustainability (fresh bakery etc.)
Something to attract tourists so they dont arrive from Dieppe and go straight to Brighton. Greenery, Cafes with good coffee not instant , Place to sit outside Maybe a performance space for street theatre that community groups and young people could use
To charge car owners to park for the privilege of using the town centre is complete idiocy How about information on the proposed huge water park, various supermarkets etc. Stop wasting money on chasing the pipe dream of opening up the beach. it isn't going to happen
Very few shops of interest or value. As shops become empty turn these into living accommodation and improve the look of the centre. The new flats in Bridge St look great and have improved the look in this part of the town. I have lived in Newhaven for r67 years and the town centre has deteriorated beyond recognition and will not improve with the few remaining shops
In towns up and down the country there are areas known as Old Town (e.g., Eastbourne) because the town centre has shifted. It is time to acknowledge that Newhaven can't regenerate the High St and to keep on with consultations to get pockets of money is pointless Frankly it is embarrassing that visitors from the ferry are directed to the centre when it is so run down
Make a new modern centre elsewhere in Newhaven
This is a port town that could bring in passing passengers via ferry. All opportunity is by passed. Councils etc. only care about Lewes Seaford etc. ASDA and TESCO now withdraw from coming here. Please councils this would have brought more trade and life here but you do not care. NO Thank goodness for Pound stretcher the busiest shop in town. Cut the business taxes etc. , cheaper rents
Other towns in the area i.e. Seaford are busy and other towns in the country have received regeneration funds. This is desperately needed for Newhaven. I believe most residents just sleep here and live in nearby areas as there is nothing here to attract then or visitors
Covered community space for cinema theatre, music and dancing events
If you charged less rates for business they might come here
Numerous small and medium size businesses have left the town over the years Lacking in street cleaning and maintenance of paths and stops (in Valley Road) Public toilet in central location has not been updated whilst Peacehaven and Seaford has done so

<p>Create two-way traffic along riverside route. The town become an island when new bridge was built. I believe that the present system was devised by a person who was a non-driver/resident. In my opinion the town was ruined by the adoption of this plan? Listen to local Newhaven opinion</p>
<p>The plastic advertising signs flapping on the metal railings look tatty and desperate. Colour coordinate painting of shop fronts and try and give the town a theme.</p>
<p>The council need to think about what makes the heart of the community. This one is near dead. Resuscitate ASAP. We need low rent for bringing back proper shops not the lot that is there at the moment</p>
<p>Should build a car park (free) for people using the trains everyday</p>
<p>Plant more trees Reduce the number of councillors on the Town Council to be more in line with the level of representation of Peacehaven and Seaford Allow the public to elect the full council rather than just for specific wards which some of them do not live in Adjust the traffic lights on pedestrian crossings to keep the traffic moving. Re - instate the overpass for pedestrians at Denton Island</p>
<p>Encourage more businesses to come to our town and open up more shops</p>
<p>Why is Lewes District Council seemingly so against Newhaven We love it here and the town has great potential - It just needs some funding support and some people with a vision. Newhaven could be a thriving town</p>
<p>Pedestrianised has already been tried and thus did not work Businesses that locals would support are required</p>
<p>It needs to be re-organised to create a hub/ heart for the community that people like to go and socialise, shop, look for information. Would attract a first-stop also then for foreign visitors More stall holders encouraged or a busier more diverse market e.g. fish, cheese stalls, ethnic clothing and food spices etc. local fresh products</p>
<p>The Town Council should give up the idea of regenerating the centre and let it go over to Housing accommodation. The Town centre is dead and you are flogging a dead horse. Attention and funding should be focused on relocating a centre near the station on riverside with a transport interchange of taxis, car drop off, trains, bus stops, toilets and commerce, restaurants, river walk</p>
<p>It seems that this is another paper exercise to demonstrate that TC has carried out a consultation -Then secure another pot of funding to waste as per street market</p>
<p>Business rates and shop rents need to be reduced so that businesses are more viable. This would encourage more shops to open in the town</p>
<p>Make the best of where we have - Improve shop fronts and signage</p>
<p>Good to see former Summerlayers site being re-developed and at last new library. Scope for re-use/ re development of areas north and west of new library inc former post office, The left lone exchange, car park</p>
<p>At one point I wouldn't have chosen to live in Newhaven because it seemed so deprived and still does. However circumstances were such that I did come to live here last year and I now appreciate it more. I have met kind and helpful people here. There are good transport links and the Downs and the sea nearby are fantastic. Sadly though it still seems to manifest a sense of deprivation. It would be good if that could change</p>
<p>Maybe it's taking a pride in the High St and low rents for opportunities for Newhaven people to start-up businesses and also catering for visitors as well as residents The Bridge pub could be upgraded and nice surroundings Could the swimming pool be extended to have an outdoor area</p>

<p>Parking needs to be free. Rates low and encourage non chain shops in the industrial... such as Age concern, warehouse, The south African shop (Sосу) which would be great on a High St</p>
<p>It is time the road system around the town was changed but perhaps not through the town. I liked this in the past and it caused major problems. However a route both ways one side of the town with an open car park would work. Please get rid of the multi-storey car park and open up to see the town over an open car park as in Lower Place</p>
<p>The blue railings just over the bridge need cleaning and maintaining and the various signs need removing. All of this dos not promote the town centre and creates a bad impression. Visitors would not want to stop</p>
<p>Look into the rent and parking charges by making them reasonable for all time</p>
<p>I think vie said it all. Its old, run down, there's no decent shops. Its empty, hardly anybody I know uses it. It's such a shame because Newhaven has always been a close knit community and very friendly with the town centre and river being its hub. Please think carefully before wasting money</p>
<p>Devolve setting of business rates to local council, favourable rents Free parking for 2 hours ? Is Mary Porta's still around?</p>
<p>In my view the current Town Centre in Newhaven is not worth any further investment. It would be better to invest east of the river and use the existing business premises there to form the basis of a new centre.</p> <p>The area around the port entrance, station, college and waterfront should be developed to create business friendly units for visitors and residents to use. Existing town centre businesses should be given long term leases at favourable rates in the new premises to encourage them to move. the existing town centre should be used to meet the housing needs of the town and turned into flats and houses</p>
<p>The High St is a bit of a mishmash of building styles If it could be slowly changed back to an older style it might be more appealing to visit. There are a few nice buildings there. The White Hart and the south side of the Upper High St which still retain some character but the 1960s builds ruin it. The compass in Newhaven Square needs repairing Could the Breakout centre be moved to the units in Chapel St and allow the shop to become retail again? Stop allowing shops to be converted into housing. No 56 High St!!!</p>
<p>Depends where Make it a gateway to SDNP? Tourist office, hiking shops, bike hire (good cycle route to Seaford), back coach trips of local area. Sports soccer /sportswear ad Primark and /or hiking shop. Marks and Spencer's - not one for much around and old people like it and might draw people from local towns to shop in Newhaven. and don't want to travel to Brighton or Eastbourne</p>
<p>We must find some way of making our town special and then advertising the attractions in all areas and visitor centres</p>
<p>As with many other town centres that are dying, I see no future for Newhaven. I'm sad to say if the money from the Porta's group to help market stalls doesn't work (only 2 stalls on regular basis) what will? Having been born here 70 years ago, I remember what a thriving High St it was. Those responsible for the Ring Road put the kybosh on the centre</p>
<p>The town centre would improve if you spent money on something like the Ulmbush Centre in Shoreham. If this was built where the old Parker Pen site was then that would generate so much business for the whole area</p>

<p>You need to make the centre interesting for people to go into centre Business people would want to open a variety of shops to make money. There is not enough foot traffic to make having a business in the town to make investment viable. Stop turning shops into flats</p>
<p>If one way traffic system was to go ahead careful consideration to restricting cars speeding and also parking on pavement to pop into shop would need to be taller. as a mother with young children this is a concern</p>
<p>Return it back to how it was in the 90s</p>
<p>delivery only ban all other traffic</p>
<p>Free parking for 1st hour to encourage people to use town centre with some unique shops and a market stalls. Something for people to do when they come into town like they do at Lewes and Seaford Remove some off all the traffic lights on the one way system 8 sets!!</p>
<p>Yes four sets of pedestrian lights within 200 yards of the Bridge, These allow people to cross at all points at different times which causes delays over the bridge all within the last year due to increase of traffic for port ad Lidl. can we please have just two sets as four is just waste of resources</p>
<p>In the 55 years I have lived in Newhaven, the Town including the harbour has been allowed to deteriorate into the sad state it is in at the present time. This has been brought about by the actions of successive councils who appear to object to any major development around the area. this attitude can only lead to the situation getting worse</p>
<p>The whole Town Centre needs a complete makeover to make it worth visiting. Especially for people who do not live here</p>
<p>Allow free parking in multi-storey car park on specific days of the week Limit speed on one way system to 30pmh (road signs) especially going west near police / fire station</p>
<p>We could do with a shop open up in the town which does not have a branch in Seaford, Peacehaven or Lewes like "Iceland" to draw people to visit our town</p>
<p>The whole town looks and feel dead. Uncared for</p>
<p>As an old Newhaven resident I really feel that we have lost the town centre and nothing will revive it. I have really tried to be positive over the years but am afraid my positivity has now gone and feel it is too late to save Newhaven Town Centre</p>
<p>145 bus needs to be running more than 2 hourly. Elderly people use it to get to doctors' appointments as well as trips to do the shopping. There is nothing to do in town to wait for the bus to go home. They will have no choice to go without or get a taxi during winter. not seeing a doctor is dangerous</p>
<p>More benches and communal spaces to encourage people to stay rather than get what they came for then leave immediately</p>
<p>It could be lovely - First needs some TLC. Green it up. Maybe a fountain. How about a bank? We need somewhere to pay the bills. Something maritime maybe. A shipping news or forecast display would be interesting</p>
<p>Big difficulty. Town centre are not built for car stopping. No room. Only one aisle on the High Street. There must be delivery vehicles.....</p>
<p>The town centre is hopeless as shops close to the town is becoming residential. I don't see it as a town centre in the future</p>
<p>No shops to go to why come to town. It is all going to be made into flats</p>
<p>Taxis and disabled badge holders only allowed. (present situation not policed)</p>
<p>This is a "catch 22" situation. Shops won't come unless footfall increases. but footfall wont until we have more shops</p>
<p>I'm in Newhaven for last 30 years. A shop owner in that time I hear lots about free parking but never happening. All so lots about to happen in Newhaven. But all coming to leader paper.; never ever anything happening</p>

Bring back the bank and keep the whole area clean and do not have any more betting shops/pawn shops or booze outlets
Newhaven has such potential, I am really happy to see ideas being put forward, and for the opening of the new UTC school.
This is the worst town centre I have ever seen. It looks run down, uncared for & is most uninviting. It is dirty & dismal and is badly in need of refurbishment. Very depressing. It is so awful I go in only when I absolutely have to - otherwise I prefer to visit Seaford or Brighton.
If things don't change the town is doomed. Due to Newhaven's impotent council and lack of independence from Lewes district. keep building houses on every possible bit of land and nobody is going to want to live here
It's cut off - nobody bothers to stop here and when they do there's nothing to see... We do not need two market days a week - in a town this size this was never going to work.
Could NTC employ a full time street cleaner and maintenance person for the town centre and the surrounding area? I realise it is down to LDC but if they don't undertake it take the bull by the horns and get someone for us. I realise that it isn't the town centre but all those banners draped on the railings look pretty grim.
If the area was covered and had more street markets with free parking, it might bring in more visitors to the town centre.
If you don't have traffic going through the town centre, people do not know how to get to the few shops we have Having driven past they then go on to Seaford or Peacehaven. It is good to know you are trying to improve us.
The eastbound buses (12) should be routed through high st via South way at new fire station, the road to be one-way and buses to exit at bottom of high st and then right towards bridge. This would take the bus into the centre of the town. The traffic is too heavy already and there should be a bridge further upriver by incinerator, incorporate into flood defences? Nevertheless our commitment should be to Newhaven and its revitalisation not as a place to ease traffic. The walls and roofs of the leisure centre and co-op look unfriendly, like the outer walls of a prison. At the recent Easter event in the centre it was obvious that the wealthier residents of the Newhaven area had stayed away, where were the stalls of groups in the area? The area needs a genuine review and Money spent on the changes.
Close it as a town and make it into housing. You cannot see that Newhaven has a town because of the Ring Road and none of the shops can be seen.
Use one of the many empty shops as something for teenagers / children - youth club or soft play /cafe for younger children - parent toddler/baby group or something for elderly? day centre/club
Husband refuses to go to Newhaven! Often go to area near marina to eat/coffee. Would not eat in town centre.
I would like to know who it was that ask questions 10-11 we have a pedestrian high street but it is not in forced as we only have hobby bobbies here in Newhaven so it is used as a one way street anyway so who ever put this questions in has not spend any time in the town the best way to improve the town centre would be with a bulldozer and start again because this town has been ruined by bad planning for years .and it not going to stop now i.e. Library -fire station-police Station if you have lived here long enough you will know what I mean

<p>I would not mind 10, 11 or 12 as long as the town saw improvements. My guess would be most people use Seaford or Lewes, I would only go into Newhaven if I had to - to pick up a parcel etc. The clientele that uses the town is not appealing to see. I think 11 looks nicest generally but anything would be better than it is now.</p>
<p>Press Harvey's to get on with opening up the pub - this historic building needs to be in use, not idle - it also contributes to the neglected feel of the town. Could some of the shops in Bridge street be persuaded to relocate to High street to fill up the empty ones there and increase footfall?</p>
<p>Anything to drive more people through the town would be great, so the idea of the local buses driving through would help as to would rerouting part of the one way system somehow. More people = more business = more shops = more people.....success!</p>
<p>I would support a fully pedestrianised high street if it is easy for cars to park nearby and there is something for people to want to come and do in the high street. Alternatively, creating a one-way system might increase the number of visitors to the shops.</p>
<p>Poor options and facilities.</p>
<p>I really hope development goes ahead, Newhaven is in a fantastic location and has some beautiful old buildings (The White Hart pub for example) and lots of cottagey type houses (thank goodness hardly any high rise ugly buildings). And even though there is a lot of industrial areas, the fact that it's located on a river gives it so much potential - everybody loves a river!</p>
<p>very hard to get from where we live the 145bus is being cut 2 buses a day</p>
<p>I thought a one-way traffic system already existed through the High Street? The ring-road is a disaster and has isolated the town but I don't know how this can now be rectified. Newhaven has expanded, and has more residents, and so the town centre should be busier. The reason it isn't is because it is shabby, dirty and has few shops. Hardly surprising that local residents have chosen, for many years now, to shop elsewhere.</p>
<p>Free parking would help, Cheap rents for shops, More markets Improved pedestrian access from Denton it is a very depressing walk</p>
<p>I'm not a town planner but there's nothing to make me go to Newhaven town centre - it's potentially SO nice but instead it's bleak and feels empty.</p>
<p>Open up the centre to local traffic get rid of the ring road which encourages drivers to bypass the town.</p>
<p>Give up - unless you attract proper shops and restaurants it's not going to work. Knock down everything surrounding the co-op - ugly and smelly. Why are they so many banners covering every railing in sight - looks awful How come the cemetery looks sparkling and looked after but you can't weed around the town - need to look spend money looking after the living.</p>